



INTEGRATE HEALTH

Managing Director, Research and Analytics Job Description

Organization: Integrate Health (www.integratehealth.org)

Location: NYC preferred, other Major US City may be considered

About Integrate Health

Integrate Health (IH) saves lives in the world's most neglected communities by integrating professional Community Health Workers (CHWs) with improved care in public clinics. This powerful combination transforms the poorest-performing government clinics into life-saving centers of excellence. IH is working closely with the Ministry of Health to pilot and test this approach, which currently serves 80,000 people through nine health centers across northern Togo. Preliminary data from IH pilot sites reveals a 50% reduction in child mortality over three years in the communities where IH works. Building on this success, IH is expanding to serve a total of 200,000 people over the next three years. Ultimately, IH aims to support the Government of Togo to scale the model nationally in order to ensure universal health coverage for eight million Togolese. To this end IH is leveraging research to share evidence of the effectiveness of this model with the Ministry of Health (MOH) and aims to work with the MOH and other partners to explore opportunities to strengthen Togo's national community health policy.

The current state of global health inequity results in millions of preventable deaths due to gaps in access and quality of health services. Addressing the gap between known, efficacious treatment and what is actually done in practice, the Know-Do Gap, has long been the focus of IH's work. In practice, this requires IH to not only utilize data for assessing the implementation and outcomes of an intervention, but more importantly to understand why—why was an intervention effective, or conversely why did it not have the outcomes anticipated, and finally how can we do better. IH's research efforts, which take place in northern Togo and in the Bronx, NY are centered around the multi-disciplinary scientific field of implementation science in order to close the gap between evidence-based health approaches and implementation in real-world settings.

Job Description

Integrate Health (IH) is looking for a highly organized and detail-oriented individual to serve as Managing Director to lead IH's efforts to leverage data to drive improvements in the primary healthcare delivery system in Togo. This is an exciting opportunity for someone passionate about technology and research, particularly implementation science. Over the past decade, IH has invested in embedded research and has made it a part of our organizational identity. In 2018, we plan to formalize and give structure to these efforts with the formation of IH's Community Health Systems Lab (CHSL), which embeds implementation and dissemination research as part of IH operations. CHSL is an integrated division within the organization to provide and improve programmatic work and service delivery through research. IH is looking for a new Managing Director to manage CHSL and serve as the primary point of contact between CHSL and other IH teams.

The Managing Director will divide their time among three priority areas: administration and coordination of research activities, development and fundraising for research, and management of new analytics projects and partnerships (building new tech and new tech partnerships to strengthen IH analytics). This individual will work closely with the leadership of IH to execute IH's strategy to manage CHSL and effectively utilize data. The Managing Director will report to the Executive Director and will work closely with the Chief Strategy Officer of IH. The Managing Director will supervise the Associate Director of Implementation Science and future CHSL hires. The Managing Director will serve as a senior representative of the organization in engaging external stakeholders and play a leading role in efforts to develop IH's data management and research strategy moving forward.

The ideal person will believe that health is a human right and that health care delivery should promote equity and social justice. The Managing Director must be fluent in French, comfortable working with a remote, international team and available to travel to Togo at least once per year. S/he must be self-directed, professional, humble, a lifelong learner, a strong communicator and able to work well within culturally-diverse teams. The Managing Director will be expected to demonstrate maturity, respect, good judgment and solid leadership skills at all times.

Responsibilities

Administration and Coordination of Research Activities (1/3 FTE)

1. Oversee research activities in the US and Togo including planning, coordinating, and ensuring research projects have needed support on all levels to be executed well. The Managing Director sits at the intersection of multiple IH teams and multiple research projects, which requires close synchrony with the site-based research staff (in Togo and in the Bronx) and IH staff and research advisory board.
2. Conducts all administrative research tasks including but not limited to managing IRB and other ethics committee approvals, coordinating publication timelines and annual plans. Point person for engagement, HR and other, of expatriate researchers including students, fellows, advisors, and external grantees. Participates in and maintains regular meetings and annual strategy sessions (at site) with minutes and follow-ups executed. Key writer/coordinator of research strategy documents. Supports manuscript development and submission.

Development and Fundraising for Research (1/3 FTE)

3. Manages research grant process from submission to execution including identification, administration, drafting, budgeting, expense tracking and reporting.
4. Contributes to, reviews and edits research-related language for all internal and external communications purposes (website, blog posts, annual report, etc) in coordination with Director of Marketing and Communications (DMC). Works with the DMC to ensure the distribution of information about project achievements and lessons learned among relevant actors across departments and teams within the organization and with partners and stakeholders externally.
5. Represents the organization's research activities at public events and with donors and partners as requested.

New Analytics Projects and Partnerships (1/3 FTE)

6. Oversees identification of new technologies to enhance data management capacity (storage and visualization) and respond to existing challenges.

7. Identifies and manages partnerships with external organizations/service providers (i.e. Medic Mobile) to support research and data management needs.
8. Helps to identify and manage external volunteers, advisors, technologists and other valuable resources to drives IH's technology development.

Desired Skills and Experience

- Implementation science, quality improvement and technology experience, preferably with digital health (mHealth, DHIS 2), required
- Graduate degree in management, business, public health, computer science, public administration or other related field strongly preferred;
- Must be extremely detailed oriented, organized and efficient;
- Must be familiar with STATA and REDCap, other data analysis/programming software desired;
- Must have experience managing projects and supervising direct reports; experience drafting and reporting on research grants highly desired;
- Must be interested in working in an interdisciplinary team, and possess excellent communication skills, especially email and written communication;
- Must be committed to the idea of improving programs with science and reliable evidence, as opposed to conducting research for research sake and passionate about the value of technology to improve healthcare delivery
- Must be committed to social justice and to the fundamental rights of the poor;
- Fluent in French & English;
- Bachelor's degree and minimum three years professional experience required.

Success Profile

IH values include efficacy, empowerment, commitment, transparency and respect. IH expects that the Managing Director will model and embody these values. Success in this position would take the form of effective coordination of the newly formed CHSL. The Managing Director is expected to play a large role in the maintenance and advancement of a strong research strategy and execution of that strategy. While this is a new position for IH, the Managing Director will receive a high level of responsibility and will work side by side with the Executive Director and Chief Strategy Officer of IH. The Managing Director will receive the necessary training and onboarding to understand the responsibilities being demanded. IH commits to providing a fair compensation package, support for travel as necessary and opportunities for professional development. The Executive Director, who will supervise this position, commits to being a supportive supervisor, listening to challenges, helping to brainstorm solutions, and providing assistance in any way possible.

To Apply

Please submit a resume and cover letter to info@integratehealth.org with Managing Director Application in the subject line. Only shortlisted candidates will be contacted. The application deadline is rolling. Interested applicants are strongly encouraged to apply as soon as possible.