

Appendix 1: Pediatric Healthcare Delivery Value Chain

	MONITORING / PREVENTION	ASSESSING / DIAGNOSIS	INTERVENING / TREATMENT	MONITORING / MANAGING COMPLICATIONS
INFORMING AND ENGAGING What do patients need to be educated about and (by whom)?	 GROWTH & DEVELOPMENT Nutrition & Feeding (nurse/CHW) Developmental milestones (nurse/CHW) ILLNESS PREVENTION Counseling on malaria prevention, hygiene, breastfeeding, & vaccines (nurse/CHW) Awareness of illness danger signs and how to access care (nurse/CHW) 	 Explanation of the illness diagnosis and plan for care (nurse/CHW) Awareness of danger signs and how to access care immediately (nurse/CHW) 	 Treatment plan and anticipatory guidance to caretaker around supportive care (i.e. encourage fluids, ORS preparation if necessary) (nurse/CHW) Routine follow up plan (nurse/CHW) Education on when to follow-up if not improving on treatment plan (nurse/CHW) 	 Treatment plan & signs of treatment failures (nurse/CHW) Contingency plans and where to present if not improving (nurse/CHW)
MEASURING What measures need to be collected at the patient level?	Nutritional status assessment - Anthropometric measurements ILLNESS PREVENTION Use of LLIN and reason for not utilizing Completeness of vaccines Access to clean water, Housing / Environmental (TBD)	 Presence of danger signs Vital signs (temperature, respiratory rate) Nutritional status (MUAC), (Z scores) Malaria status (mRDT) Dehydration status (mild, moderate, and severe dehydration) Diagnoses 	 Adherence to treatment plan based on diagnosis Receipt of medicines at the time of diagnosis 	 Adherence/ Completion of treatment plan based on diagnosis (%) Treatment success Referral success in case of treatment failure
ACCESSING Where patients can access care	 Clinic: Pre-natal visits Clinic: Post-natal visits, routine follow-up CHW: Acute care home visits and well child home visits 	 CHW: community home visit Clinic visit 	CHW: community home visitClinic visit	CHW: community home visitClinic visitTertiary Hospital



CARE DELIVERY

What activities are performed at each stage and by whom (in parentheses)?

GROWTH & DEVELOPMENT

- Conduct routine growth monitoring & education regarding feeding/nutrition (nurse/CHW)
- Provide vitamin supplementation as needed (nurse/CHW??)

ILLNESS PREVENTION

- Deliver bednets to pregnant woman (nurse)
- Provide vaccinations on schedule (nurse)
- Education sessions regarding hygiene (nurse/CHW)

CLINICAL EVALUATION

 Adherence to clinical algorithms (IMCI protocol) for diagnosis (nurse/CHW)

TREATMENT

 Adherence to clinical algorithms (IMCI protocol) for treatment (nurse/CHW)

FOLLOW-UP

 Evidence based follow-up plan with serial reassessments (monitoring) (nurse/CHW)

REFERRAL

- Provide appropriate referrals if severe or symptoms have worsened (nurse/CHW)
- Transition care to referral center/ confirm patient attends (nurse/CHW)

PROPOSED KPIs

Indicators to be used to measure and/or benchmark performance

- KPI 1: Catchment area population (population dans la zone de couverture) = The number of people living in areas served by Integrate Health programs.
- KPI 2: Number of clinics
 (nombre de formations
 sanitaires) = The number of
 public sector health centers that
 receive Integrate Health's
 technical and financial support.
- KPI 3: Number of Community
 Health Workers (CHWs)
 (nombre d'agents de santé
 communautaires (ASCs)) = The
 number of trained, equipped,
 supervised, and salaried CHWs
 who conduct proactive case
 finding and provide home-based
 care to ensure population-level
 coverage.
- KPI 4: Rate of attendance for curative services for children under 5 at the health centers (taux de fréquentation des services curatifs pour les enfants moins de 5 ans) = the percentage of children under 5 who have received a consultation at the health center.
- KPI 7: Timeliness of childhood illness treatment during the first 72 hours of symptom onset (Proportion d'enfants évalués dans les 72 heures suivant l'apparition des symptoms) = The proportion of all cases of childhood illness evaluated and treated who are evaluated and treated by CHWs during the first 72 hours following symptom onset
- KPI 8: Under 5 consultations
 (Nombre des consultations par les ASCs et formations sanitaires) = Total number of consultations of children under 5 completed by CHWs and at health centers.
- referrals (Proportion de références effectives) = Percentage of referrals by CHWs for children under 5 that receive care at a health center.
- KPI 10: Children under 5 deaths (Nombre de décès infantojuvénile (toutes causes) = Total deaths of children under 5 (all causes).
- KPI 11: Under-five mortality rate (Taux de mortalité des moins de cinq ans) = Probability of dying by age 5 per 1000 live births.



- KPI 5: CHW visits (nombre d'action total des ASC) = The number of visits CHWs make to households, including all types of consultations, educational sessions, and active case finding (can be disaggregated by visit type).
- KPI 6: DTP-HepBHib3 vaccine coverage for childen 0-11 months old (Proportion d'enfants de 0-11 mois ayant reçu 3 doses de vaccin DTC-HepBHib3) = Proportion of children 0-11 months who received 3 doses of DTC-HepBHib3 vaccine out of estimated children 0-11 months.

PROPOSED SECONDARY INDICATORS

Secondary tier of indicators to provide depth and insight to KPIs

- Number of households visited (Nombre de ménages visités / touches) = Number of households visited by CHWs.
- Household coverage in the past month (Pourcentage des ménages dans la zone de couverture visités pendant le mois) = Percentage of households covered in the catchment area visited. Percent of households visited in the month out of all households in the catchment area.
- Household information updated in the past 6 months (Pourcentage de ménages dont le dossier a été mis à jour au cours des 6 derniers mois) =

- Number of sick patients visited by CHWs (Nombre de malades visités au niveau communautaire) = Number of sick patients visited by CHWs.
- Malnutrition testing and referral rate (Pourcentage des enfants malnutris dépistés et référés) = Percentage of children under 5 with malnutrition who are tested and referred out of all cases tested. Current data source is IH data.
- Confirmed malaria cases
 (Nombre des cas de paludisme confirmé).
- Percentage of suspected malaria cases tested (Pourcentage de cas suspects
- Percentage of cases of childhood illness evaluated and treated during the first 72 hours of symptom onset at the health centers (Proportion d'enfants évalués dans les 72 heures suivant l'apparition des symptoms) =The proportion of all cases of childhood illness evaluated and treated who are evaluated and treated at the health centers during the first 72 hours following symptom onset.
- Malaria cases treated with artemisinin-based combination therapy (ACT) for children under 5 years old (Nb cas paludisme simple traites avec CTA) = Number of malaria cases
- Percentage of confirmed serious malaria cases (Pourcentage de cas de paludisme confirmés graves) = Percentage of serious malaria cases out of all cases confirmed by microscopy and/or rapid diagnostic test (RDT) at the health center.
- Number of cases referred (Nombre de cas referes au niveau communautaire) = Number of cases of children under 5 referred to health center by the CHWs.
- Pediatric death audit coverage (Pourcentage de décès audités le trimestre passé) = Percentage



- Percentage of households whose records have been updated in the last 6 months.
- Medicine availability rate at the health center (Taux de disponibilité des médicaments auprès les USP) = Percentage of days where tracer medications (n=24) are available at the health center out of the month
- Number of children under 5
 (Nombre d'enfants <5 ans inscrits dans la zone de couverture) = Total number of children under five in the catchment area.
- Bed net coverage for children 0 11 months (Proportion
 d'enfants de 0-11 mois ayant
 reçu une MILDA) = Percentage
 of children aged 0-11 months
 that received a bed net out of all
 children who received the oral
 polio (VPO1) vaccine.
- Bed net usage for children under 5 (Pourcentage des enfants de moins de 5 ans ayant dormi sous une MILDA la nuit dernière) = Percentage of children under 5 who slept under a bed net the previous night out of all children under 5 visited.
- Bed net availability rate at the health center (Disponibilite mensuelle des MILDA) = Percentage of days where bed

- de paludisme testés) =
 Percentage of cases tested for
 children under 5 out of all
 suspected cases for children
 under 5.
- Rapid diagnostic test (RDT)
 availability rate at health
 centers (Disponibilite mensuelle
 des TDR (%) au niveau des
 formations sanitaires) =
 Percentage of days where RDTs
 are available at the health
 center out of the month.
- treated by CHWs and at health centers with ACT
- Percentage of children under 5
 years of age with confirmed
 malaria treated with
 artemisinin-based combination
 therapy (ACT) (Pourcentage
 d'enfants âgés de moins de 5
 ans ayant eu le paludisme
 confirmé et traités avec CTA) =
 Percentage of children under 5
 with confirmed malaria treated
 with ACTs by CHWs and at
 health centers out of all
 confirmed cases.
- # of cases of acute respiratory infections treated (Nombre de cas d'IRA traite par les ASC et formations sanitaires) =
 Number of acute respiratory infections treated by CHWs and at health centers using antibiotics. Data sources are DHIS2 and IH data.
- Acute respiratory infection
 antibiotic treatment by CHW
 rate: (Pourcentage des enfants
 de moins de 5 ans avec
 symptômes d'IRA traités par
 des antibiotiques par un agent
 de santé communautaire et
 suivi à domicile) = Percentage of
 children under 5 with acute
 respiratory infection symptoms
 treated with antibiotics by a
 CHW and followed up at home

of pediatric (under 5) deaths audited in the last quarter.



nets are available at the health center out of the month.	•	out of a infection Cases of CHWs (I diarrhed chez less ans au r = Numb treated children Diarrhed (Pource de 5 ans avec Zin children treated of all cas CHW lev Artemis therapy at healt mensue niveau of sanitaire where A health of Correct rate (Potraitemen characteristics)
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out of all acute respiratory infection cases.

- Cases of diarrhea treated by CHWs (Nombre de cas de diarrhee traites avec SRO/Zinc chez les enfants de moins de 5 ans au niveau communautaire)
 Number of cases of diarrhea treated with ORS/Zinc in children under 5 by CHWs
- Diarrhea treatment with zinc
 (Pourcentage enfants de moins
 de 5 ans avec diarrhée traité
 avec Zinc) = Percentage of
 children under 5 with diarrhea
 treated with zinc by CHWs out
 of all cases of diarrhea at the
 CHW level
- Artemisinin-based combination therapy (ACT) availability rate at health centers (Disponibilite mensuelle des CTA (%) au niveau des formations sanitaires) = Percentage of days where ACTs are available at the health center out of the month.
- Correct treatment pre-referral rate (Pourcentage de traitements pré-référence correctement administrés, si recommandé (observé) = Percentage of correctly provided treatments (adherence to Integrated Management of Childhood Illness (IMCI) protocol) by CHWs pre-referrals



	 out of total treatments by CHWs observed. Anti-malarial injectables availability rate at health centers (Disponibilite mensuelle des antipalu injectables): percentage of days where antimalarial injectables are available at the health center out of the month.
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